

# Government of the District of Columbia Consumer Complaint Form

## Overview

The Department of Consumer and Regulatory Affairs (DCRA) and the Office of the Attorney General (OAG) are joining forces to begin a new, strengthened consumer protection effort for the residents of the District of Columbia.

To file your complaint, please fill out all sections of the form below. Provide as much information as possible. Fields marked with an asterisk (\*) are required. DCRA and OAG will notify you if any action is to be taken. Thank you for submitting your complaint.

### Section I: How Do We Reach You?

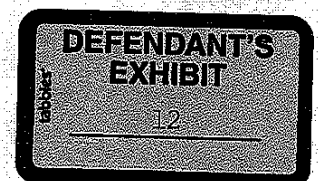
Name*	[REDACTED]		
Street Address	[REDACTED]		
City	[REDACTED]	State	[REDACTED]
Home Telephone	[REDACTED]		
Email Address	[REDACTED]		
Best Contact Time	anytime		

### Section II: Who is Your Complaint Against?

Name of Person*	Christopher Dietz		
Name of Business*	Dietz Development, LLC		
Street Address	4318 Alton Pl NW		
City	Washington	State	DC
Zip Code	20016		
Telephone	(202) 213-3131		
Product or Service	Home improvement		
Email Address	chris@dietzdevelopment.com		

### Section III: What Happened? Details of Incident

Amount Involved	53,000
How did you pay?	<input type="checkbox"/> Cash <input type="checkbox"/> Credit Card <input type="checkbox"/> Debit Card <input type="checkbox"/> Loan <input type="checkbox"/> Lay Away <input checked="" type="checkbox"/> Check
When did it happen?	May 2010 - December 2010



Have you contacted the company about your complaint?  Yes  No

When did you contact them?

What did you ask them to do?

Refund  Repair  Deliver Service or Product  Perform Service  
 Replace or Repair Product

Other (explain)

How and where did you learn about the product or service?

Have you or the business filed a lawsuit?  Yes  No

Describe your complaint in detail. Describe the events in the order that they happened.

(Maximum 500 Characters, Approximately 5 lines)

Chris Dietz was paid for renovation of my property. He was paid to repair/install the following items: slate roof, external doors, concrete patio slab, kitchen sink, vent in front basement bedroom. Chris never fixed these items as requested and has invoiced me for extra work that I did agree to verbally or in writing. He is trying to extort extra money from me when he has not completed the work he was paid to do.

**Section IV: Next Steps**

May we share your complaint with the business?  Yes  No

May we share your complaint with other law enforcement agencies?  Yes  No

By submitting this information, I hereby attest to the accuracy or truthfulness of the content.  Yes  No

Date\*

Signature\*   
(please type your name)

To remain anonymous, you can call with the Consumer Complaint Hotlines of DCRA or OAG. The hotlines are:

Department of Consumer and Regulatory Affairs (202) 442-4616  
Office of the Attorney General (202) 442-9828

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